



Volume 23 – Published in 2004

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- Overtime: What Every Manager Needs to Know (Part One)
- You Can Be Sued for Commuting Accidents
- Stop FMLA Moonlighters with Strict Policy

Number 2:

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- Certification and Seminar Programs

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- Results of the (2004) Fifteenth Annual Survey of Hours

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- Continued Comments on the 2004 Survey of Hours
 - Work Environment, Change in Patient Workload
 - Staffing Ratios, Vacancy Replacement
 - Maturing RN Population
 - Deficit Demand: Sick-Time/Leaves, Response to Deficit Demand
 - Policies Regarding Hours Worked Per Week & Per Day

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- Study: Working Hours of Hospital Staff Nurses and Patient Safety
- Overtime changes nursing/healthcare impact
- JCAHO announces National Patient Safety Goal
- Lift Teams gain recognition
- Keeping Patients Safe: Transforming the Work Environment of Nurses 2004 Assessment Grid
- International Organization of Schedulers/Staffers and Resource Managers

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- Nursing Staffing Levels Linked to Quality of Care
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- Effect of Reducing Interns' Weekly Work Hours on Sleep & Attentional Failures
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- Calculating Shift Replacement Based on Estimating Deficit Demands
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- What's included in your direct and indirect hours?
- Telling our Staffing Story: What's in Your Numbers?

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- Results of the (2006) Seventeenth Annual Survey of Hours- Part 1

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 - Results from 2007 Survey of Hours Benchmark Report©
 - Scheduling Principles; calculating FT/PT ratios and Determining Minimum Work Commitments
 - Best Practice guidelines for FT/PT Ratios
- Announcing the Eve Hall Memorial LMI Scholarship for Scheduling and Staffing

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- 2-Year comparison of Non-Unit Based Educator Ratios

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- 10 Indicators that Your Unit's Schedule is Not Working
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- Staffing & Productivity for Blended Obstetric Units
- 2008 Eve Hall Scholarship USA Winner 1 of 2: Stephanie Manning from St. Lukas Episcopal Health System, Houston, TX

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- Improving Workforce Efficiencies- Conserving Resources
- 2008 Eve Hall Scholarship USA Winner 2 of 2: Brandi Yaeck from Ridgeview Medical Center, Waconia, MN





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- Recommended Percentages for Indirect Labor, Education & Orientation Hours
- 2008 Eve Hall Scholarship International Winner: Chrystal Fox & Lib Jones, Doncaster & Bassetlaw Hospitals, UK

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- Managing Your Non-Productive Budget
- Formulas for Calculating Your Non-Productive Benefit Time
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- Developing a Vacation Plan Form

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- The 2009 PSS© Annual Survey of Hours Report©- Part 2
- Magnet™, Baldrige & Planetree Participation Status
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- Surge Capacity & Workforce Planning
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- 2009 Nurse Manager Span of Control Results
- 2009 Indirect Percentage Labor by Service Line Type
- 2009 Eve Hall Scholarship Winner: Martha Giangiulio from Akron Children’s Hospital, Akron, OH. “Best Practices Developed; ADT Nurse Program”





Volume 29 – Published in 2010

Number 1:

- Central Staffing Office (CSO)/Resource Delivery Models
- Nursing Care Delivery Models & Its Impact on Your Budget, CSO Mission Statement
- CSO vs. Manager Resource Management Goals
- Line Functions in Scheduling for Managers/Staffers/Scheduling Committee

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- Vital Partnerships: Managers, Charge Nurses, Supervisors & The CSO
- Defining “Range of Staffing Elasticity” For Staffing
- Staffing for Erratic vs. Fluctuating Workload
- Healthcare Reform and ACO’s- How will it Impact your Workforce

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- Results of the 2010 PSS™ Annual Survey of Hours Report©- Part 1

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- The 2010 PSS™ Annual Survey of Hours Report- Part 2
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- Licensed & Operational Beds, Average Daily Census & Length of Stay & Workforce Distribution
- 2010 Eve Hall Memorial Scholarship Award Winner

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- Nursing Department & RN FTEs/ Licensed & Operational/Staffed Beds
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- The Impact of Healthcare Reform on Resource Management
- Surviving the Healthcare Crisis and Coping with Healthcare Reform

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- Managing Deficit Demands,
- 2010 Deficit Demand & Response From the PSS™ Survey of Hours©
- Strategic Response to Deficit Demands
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